

# Scribe | case study

## DELIVERING COST EFFECTIVE AND VALUE DRIVEN PATIENT ENCOUNTERS

*The physicians at the NANI study location sought a solution or service that enabled their physicians to quickly and accurately document a "value-driven patient encounter into their EMR with greater efficiency and less cost than their previous workflow.*



NANI and Scribe conducted a pilot program with the Mount Prospect, Illinois location that ran between January 11 and March 1, 2016. All findings in this Case Study were verified by both NANI and Scribe.

### Billing Challenge Before Scribe

Lost or delayed billing opportunities have been identified at many of the NANI offices due to doctors travelling to different satellite offices and the extra hours required by providers for data input.

The physicians and practice managers at NANI do their best to balance and communicate that accurate documentation needs to be completed in 24 hours in order to submit for billing and other mandated criteria. There is a percentage of documentation that cannot always meet this timeframe due to the limited amount of time available to each provider due to other responsibilities. This has resulted in delayed billing.

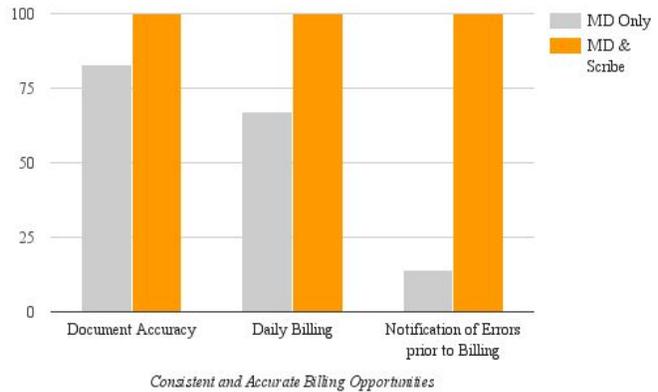
### Billing Challenge With Scribe

Patient data is thoroughly "sniffed" for proper documentation needs by a Scribe medical specialist prior to being accurately inserted into NANI's EMR. This creates an efficient and natural workflow for the doctors, and reviews show that documentation is fulfilled in a timely fashion in a more consistent pattern. In addition, any flagged information found by the Scribe medical specialist is transmitted to the doctor's iPhone to encourage prompt attention. This easily accessed workflow allows the physicians to be more efficient and their documentation to be more accurate for each patient encounter.

**Nephrology Associates of Northern Illinois and Indiana (NANI)** was established in 1976 and is setting their sights on becoming the largest nephrology group in the United States. Not only do they ensure the best care available, but the patient's total experience is paramount to them.



Scribe is the leading, cloud enabled, Platform as a Service (PaaS) solutions company for healthcare providers in optimizing productivity and revenue in the creation, coding and management of health care records, insurance claims and payments. Scribe's products and services return flexibility, control, and productivity to healthcare organizations which restore physician productivity through simplified, intuitive and innovative medical workflow solutions.



### Findings

NANI's original goal to gain "A cost-effective and efficient solution/service to accurately generate 'value-driven' patient encounter documentation" has been realized along with other benefits, presenting a very strong case for the continued utilization of Scribe Mobile and Scribe Charting services throughout the entire NANI network. The time savings of over 10 hours per doctor each month should allow for more patient visits. If each doctor sees as few as 2 new patients each month, the cost of Scribe's services would be covered and give NANI the potential of creating new revenue and growth.



Find out how Scribe can help you find the freedom to focus on what matters most - patient care.

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