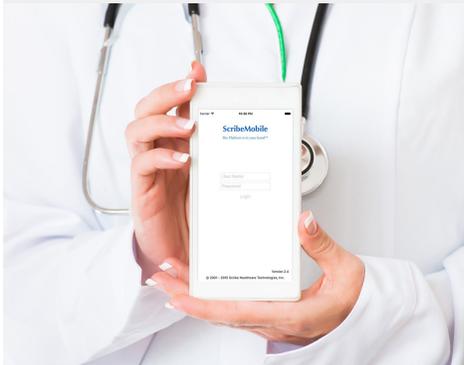


Scribe | case study

DELIVERING COST EFFECTIVE AND VALUE DRIVEN PATIENT ENCOUNTERS

The physicians at the NANI study location sought a solution or service that enabled their physicians to quickly and accurately document a "value-driven" patient encounter into their EMR with greater efficiency and less cost than their previous workflow.



NANI and Scribe conducted a pilot program with the Mount Prospect, Illinois location that ran between January 11 and March 1, 2016. All findings in this Case Study were verified by both NANI and Scribe.

Physician & Staff Satisfaction Challenge Before Scribe

Daily patient volume required long hours of documentation. Staff was paid overtime to assist the doctors in order to complete workloads each day.

Over-worked and over-tired doctors and staff created an environment with the potential to create friction and frustration for all, which could lead to an uncomfortable work environment for staff and an unwelcoming environment for a care-giving, patient-facing facility.

Physician & Staff Satisfaction Challenge With Scribe

Scribe worked with doctors and staff to develop an efficient, more natural workflow. This alleviated the need for overtime for the staff and extra hours for the doctors. This was welcomed and celebrated by the entire group.

“I’m happy to see my doctors HAPPY again thanks to Scribe!”

**- Andrea Bibbs
Practice Administrator**

Nephrology Associates of Northern Illinois and Indiana (NANI) was established in 1976 and is setting their sights on becoming the largest nephrology group in the United States. Not only do they ensure the best care available, but the patient's total experience is paramount to them.



Scribe is the leading, cloud enabled, Platform as a Service (PaaS) solutions company for healthcare providers in optimizing productivity and revenue in the creation, coding and management of health care records, insurance claims and payments. Scribe's products and services return flexibility, control, and productivity to healthcare organizations which restore physician productivity through simplified, intuitive and innovative medical workflow solutions.



Findings

NANI's original goal to gain "A cost-effective and efficient solution/service to accurately generate 'value-driven' patient encounter documentation" has been realized along with other benefits, presenting a very strong case for the continued utilization of Scribe Mobile and Scribe Charting services throughout the entire NANI network.

The time savings of over 10 hours per doctor each month should allow for more patient visits. If each doctor sees as few as 2 new patients each month, the cost of Scribe's services would be covered and give NANI the potential of creating new revenue and growth.

Find out how Scribe can help you find the freedom to focus on what matters most - patient care.

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