Scribe | case study

DELIVERING COST EFFECTIVE AND VALUE DRIVEN PATIENT ENCOUNTERS

The physicians at the NANI study location sought a solution or service that enabled their physicians to quickly and accurately document a "value-driven' patient encounter into their EMR with greater efficiency and less cost than their previous workflow.

NANI and Scribe conducted a pilot program with the Mount Prospect, Illinois location that ran between January 11 and March 1, 2016. All findings in this Case Study were verified by both NANI and Scribe.

Time & Cost Challenge Before Scribe

The doctors were working overtime to better best document and chart patient information in the EMR. They utilized tools such as Dragon voice recognition software and were paying office staff overtime at a rate of $10 per hour to assist in chart completion as well. The doctors and staff were not consistently able to deliver "value driven" notation without all parties spending extended hours on a daily basis.

Time & Cost Challenge With Scribe

Pairing Scribe's mobile application Scribe Mobile with their charting services, Scribe Charting instantly gave the physicians a more streamlined workflow and same-day, accurate completion of a "value-driven" chart for each patient.

Scribe Mobile streamlined the process for the physicians - they no longer had to return to their workstation and go through the cumbersome process of logging in, finding the patient record, selecting the generic section in the EMR, set Dragon, speak an encounter in a section, review/edit that section, check the required boxes, and potentially approve/authorize only to then start the process over again with the next patient.
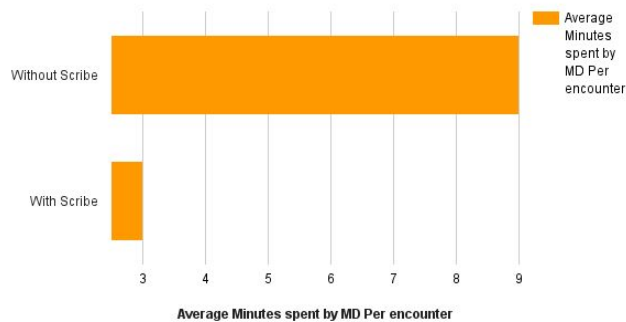
Nephrology Associates of Northern Illinois and Indiana (NANI) was established in 1976 and is setting their sights on becoming the largest nephrology group in the United States. Not only do they ensure the best care available, but the patient's total experience is paramount to them.

Scribe is the leading, cloud enabled, Platform as a Service (PaaS) solutions company for healthcare providers in optimizing productivity and revenue in the creation, coding and management of health care records, insurance claims and payments. Scribe's products and services return flexibility, control, and productivity to healthcare organizations which restore physician productivity through simplified, intuitive and innovative medical workflow solutions.

Findings

NANI's original goal to gain "A cost-effective and efficient solution/service to accurately generate 'value-driven' patient encounter documentation" has been realized along with other benefits, presenting a very strong case for the continued utilization of Scribe Mobile and Scribe Charting services throughout the entire NANI network.

The time savings of over 10 hours per doctor each month should allow for more patient visits. If each doctor sees as few as 2 new patients each month, the cost of Scribe's services would be covered and give NANI the potential of creating new revenue and growth.

Find out how Scribe can help you find the freedom to focus on what matters most - patient care.

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